

## Chant doiseau Guest Questionnaire

Dear Guest,

Your opinion on our services is of utmost importance to us, therefore we kindly ask you to take a few moments and fill in our questionnaire. Your feedback will help us improve our services and adapt them according to your suggestions and wishes.

Thank you very much for your help.

### Information about your stay

**Your Name**






**Check In**






**Length of stay**

If you would like to receive an answer to your comments, please give us your e-mail address or any other contact details.

**My contact**

### Questions

<b>How did you get to know about our hotel?</b>	from an acquaintance from advertising from a travel agency or catalogue from the Internet other					Any remarks
<b>Purpose of your visit</b>	business conference sightseeing relaxation/wellness health other					Any remarks
<b>Arrival &amp; welcome at the residence</b>						Any remarks
<b>Check in procedure</b>						Any remarks
<b>Friendliness of your host</b>						Any remarks
<b>Atmosphere and peace and quiet of your room</b>						Any remarks
<b>Cleanliness of the room and bathroom</b>						Any remarks

<b>Technical conditions/thermostat control of the room</b>						Any remarks
<b>villa service and hamper content</b>						Any remarks
<b>Atmosphere/cleanliness of public areas</b>						Any remarks
<b>Standard of cook services</b>						Any remarks
<b>Quality of food prepared</b>						Any remarks
<b>Quality of breakfast</b>						Any remarks
<b>Check-out procedure</b>						Any remarks
<b>Would you recommend our accomodation to friends/family?</b>						Any remarks
	Yes					
	No					

**Do you have any other comments, which may help us improve our service, the product we offer or our marketing efforts?**

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